

# FREQUENTLY ASKED QUESTIONS

### **Abstracts, Presentations and Speakers**

The Conference does not request abstracts and does not conduct a general solicitation for outside speakers. Presenters are generally professional staff of the TCEQ.

### **Adverting and Sponsorships**

No advertising or sponsorships opportunities are available.

### **Continuing Education Units (CEUs)**

**TCEQ Licenses** - The Conference offers Continuing Education Hours for the following TCEQ licenses.

- o Water System Operator offering up to 10 hours
- Wastewater System Operator offering up to 10 hours
- Municipal Solid Waste Facility Supervisor offering up to 10 hours
- o LPST Corrective Action Project Manager offering up to 9 hours
- o UST On-Site Supervisor offering up to 8 hours.

For additional information on CEUs, click here.

# **Professional Engineers and Professional Geoscientists**

As a courtesy, the Conference will provide a form for Professional Engineers and Professional Geoscientists to record the hours they attended. PEs and PGs should determine hours based on their licensing Board requirements. Ethics sessions are typically offered for PEs and PGs.

#### **Other Licenses**

As a courtesy for self-certification, the Conference will provide a form for you to record your hours.

### **Parking at the Convention Center**

The Austin Convention Center has two Parking Garages. The fees are listed on their web page (page down a bit):

http://www.austinconventioncenter.com/directions/directions.htm

It is important to note that these can fill up, which may result in having to look for alternative parking. Here are a couple of other options for parking information:

The City of Austin – Parking Spots Downtown

http://austintexas.gov/page/parking-spots-downtown

Downtown Austin Alliance - Parking Information

http://www.downtownaustin.com/experience/parking

### **Exhibit Services Kit**

Registered exhibitors will be provided an Exhibitor Services Kit for the TCEQ's Environmental Trade Fair and Conference by the Exhibitor Services contractor Freeman. You can contact them at <a href="mailto:FreemanSanAntonioES@freemanco.com">FreemanSanAntonioES@freemanco.com</a> or by telephone at 210-227-0341 if you have any questions.

# Program/Agenda

The Program (including the classroom sessions) will be posted as soon as it becomes available. The Program is normally posted on the Conference web page by early April. Last year's Conference Program is posted as a reference.

# Registration

Please contact the registration contractor IEM at <u>tceq@iemshows.com</u> if you have any questions about, or to make any of the following requests:

### Receipts

All requests for copies of receipts can be made by emailing the registration contractor.

#### **Cancelations - Exhibitor**

There is a \$200 cancellation fee for each 10X10 booth space. Cancellations must be received in writing by February 26, 2016. If you reserved bulk space (2 or more contiguous booth spaces), there will be no partial refunds, i.e., you may not cancel a portion of the space. You must keep or release all of your contiguous booths.



#### **Cancelations - Attendee**

There is a \$60 cancelation fee for each registration. Cancelations must be received in writing by April 8, 2016. Registration fees will not be refunded for cancelations made after April 8, 2016.

### **Badge Name Substitutions**

There is currently no fee for full name badge substitutions. Partial substitutions are not allowed. Attendees may not share a single registration and have one person attend the first day and other person attend the second day.

### **Exhibit Sales**

While exhibit space is sold out for 2016, you may want to consider signing up for the waiting list. To be placed on our waiting list <u>click here</u>. If you are interested in the Conference or our other seminars in the future, consider signing up for email updates. To receive updates from our messaging system, follow the link below.

# **Get e-mail or text updates.**

From the list of choices, select:

- o TCEQ Conferences, Seminars, Workshops
- o Trade Fair, Seminars, Workshops (Attendee and Exhibitor Info)